

Darío Kevin De Giacomo

Senior Technical Project Manager

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Santa Fe, Argentina (remote) | Authorized to work as an independent contractor for US and EU companies

SUMMARY

Senior Technical Project Manager with 13 years in software, including 9 years leading engineering teams and delivery across distributed organizations. Currently manages 3 concurrent projects inside a 60+ person AWS platform engineering group at Deluxe Entertainment, running a fixed 6-week release cycle to production and driving the rollout behind a 20% drop in escaped defects. Previously grew through three promotions on Microsoft's USD 32M+ account at RWS Moravia to Engineering Group Manager, leading 12 people and a USD 200K annual budget, delivering 100% of client requests on time across 2019 and 2020, and running a recovery effort that prevented an estimated USD 5M loss for the client. Started as a Python and C# developer, so estimation, dependency mapping and technical risk are worked out directly with tech leads rather than relayed.

TECHNOLOGIES AND TOOLS

Delivery and program: Agile and Scrum, release planning, roadmapping, estimation, capacity and resource planning, dependency management, technical risk management, process rollout and adoption, stakeholder and executive reporting, budget ownership

Cloud and engineering: AWS (current), Azure (through 2021), Python, C# / .NET, PostgreSQL, regular expressions, Git / GitLab, CI/CD (TeamCity), SonarQube, Linux

Tooling and reporting: Jira, Azure DevOps, Power BI, Excel, AI-assisted code review and delivery workflows (Claude, ChatGPT)

Languages: Spanish (native), English (C2)

EXPERIENCE

Scopic Software

Jul 2021 - Present

Contracted full-time to Deluxe Entertainment (United States).

Senior Technical Project Manager

- Manage 3 concurrent projects at any given time inside a 60+ person platform engineering organization building a large-scale cloud platform on AWS, with team sizes from 5 developers and 1 QA engineer up to 10 developers and 3 QA engineers.
- Own a fixed 6-week release cycle to production, structured as 3 weeks of development and QA followed by 3 weeks of UAT and fixes, with a committed sprint build shipped at each gate.
- Drove the rollout of a code quality initiative defined with engineering management, covering expanded pull request review coverage (SonarQube, later AI-assisted review) and developer-to-QA testing handover notes across 3 teams; escaped defects dropped by around 20%.
- Act as the single point of accountability for scope, schedule and dependencies across 5+ groups per project, spanning engineering, product, QA, UAT, support and business stakeholders.
- Serve as one of the lead project managers on a 2.5-year platform rebuild program, owning a finance-domain microservices workstream from requirements through release.
- Drive estimation, sequencing and resourcing with each team's technical lead, forecasting blocking points and dependencies before they reach the critical path.
- Align roadmaps and delivery forecasts with product owners across 3 teams, and report progress, scope changes and technical risk upstream to product and engineering VPs.
- Implemented Agile ceremonies and delivery cadence from the ground up for teams that had no established process, and run them across all 3 teams.
- Identify and propose delivery and business improvement initiatives directly with product and engineering leadership, then take them from proposal to release.

RWS Moravia

Feb 2015 - Jul 2021

Six years on Microsoft, the company's largest account (USD 32M+ annual revenue), promoted three times from developer to Engineering Group Manager.

Engineering Group Manager

Oct 2018 - Jul 2021

- Led the account's Engineering group, 12 people across 2 teams (Engineering Support and R&D) split between Argentina and the Czech Republic, reporting to the account Program Director.
- Delivered 100% of client requests on time across 2019 and 2020.
- Owned a USD 200K annual budget covering salaries, licenses, hardware and travel.
- Prepared and presented the Engineering section of quarterly business reviews to account leadership and to Microsoft.
- Owned solution delivery end to end, from requirements through testing, deployment and post-release maintenance, tracked in Azure DevOps.
- Defined and piloted new delivery workflows and reviewed existing ones, rolling them out to 100+ production staff across global hubs.
- Ran bi-weekly 1:1s and quarterly performance reviews against S.M.A.R.T. goals across the 12-person group, and shaped individual career paths.

Technical Lead

Oct 2017 - Sep 2018

- Prevented an estimated USD 5M loss for Microsoft during a platform migration that would have destroyed years of accumulated translation memory data, by designing and building the tooling that extracted and restored it; the recovery contributed to securing the account's contract renewal.
- Managed 3 engineers building internal .NET tooling, running R&D on new technology, and supporting 100+ production staff account-wide across global hubs.
- Owned solution delivery, workflow definition and business analysis for process improvements applied account-wide.
- Allocated and forecast team workload by quarter, and ran bi-weekly 1:1s and quarterly S.M.A.R.T. goal reviews for 3 direct reports.

Software Developer, Semi-Senior

Feb 2015 - Sep 2017

- Built C# and Python tooling that automated manual workflows and file handling (XML, JSON, XLIFF) for production teams account-wide, with all code version controlled in GitLab and deployed through TeamCity CI/CD.
- Provided technical analysis and consultancy as an individual contributor on new projects that required in-depth knowledge of specialist production tooling.
- Grew this work from ad-hoc scripting into a permanent function, proposed the dedicated 3-person team that was created to own it, and was promoted to lead it.

ELEPE Servicios

Jun 2013 - Jan 2015

Software Developer

- Designed, built and maintained custom modules for OpenERP/Odoo 6.1 and 7.0 in Python, with PostgreSQL 9.2 and XML/XSL/HTML for the web layer.
- Handled deployment and operations for on-premise Linux servers, covering server configuration, application deployment, live service management and monitoring.

EDUCATION

Analista en Sistemas (three-year technical degree in systems analysis)

Instituto Politécnico Superior "General San Martín", Universidad Nacional de Rosario, Argentina | 2010 - 2013